

Key Issues, Considerations and Challenges around the Implementation of Digital Transformation

3.00pm

Webinar

- What are the key trends taking place in wealth management globally and particularly in Asia, and where are the biggest challenges and opportunities that digital solutions can help overcome?
- What are the key priorities in terms of boosting internal and operational efficiencies and achieving cost savings?
- What are the key solutions that will help deliver greater client centricity, personalisation and client satisfaction?
- How can digital help to elevate the skills, capabilities and productivity of the RMs and advisors?
- What part does CLM/CRM play in delivering personalisation, relevance, suitability and client loyalty?
- What about the vital role of data management and analytics and the application of AI and Machine Learning?
- How do you make the right decisions and then expedite and implement them effectively?
- What are the key pitfalls to avoid?
- What is coming next down the digital highway, and what are the implications?
- What's more important to clients/wealth managers the front end or the foundations?
- Adopt, Adapt and/or Agency – which is the best approach to deliver enduring value?

Kees Stoute

Regional Private Banking Chief Operating Officer
EFG International

Mukesh Pilania

Head of Retail Digital Banking
Techcombank

Darell Miller

Managing Director APAC
Wealth Dynamix

Harmen Overdijk

Chief Investment Officer
Leo Wealth

4.00pm

Webinar Ends