

Enhancing Investment Engagement with Clients using Digital Tools

3.00pm

Enhancing the Investment engagement with clients using digital tools

- What is client engagement all about in the post-pandemic universe, how has it evolved and where is it heading?
- Can the 'human touch' be replaced by digital?
- How do you create a virtual 'Investment Consultant' to create scalability?
- How can you improve 'portfolio solutions' for clients?
- How can digital help create the right 'thematic' engagements with clients?
- CIO tools: How to source best in class products?
- Risk oversight: How do you ensure risk and ESG suitability across advisors and clients?
- Sales enablement: How do you assess current portfolios and proposed new solutions?
- Client engagement: How do you increase client retention with value added insights?
- Where and how can digital help private wealth management firms better engage with their clients?
- How can such tools help boost client loyalty and also help banks and other firms connect to and convert new clients in a WFH world?
- How can the advice on offer be curated and delivered to be more relevant, more informative, more tailored and more engaging?

Helen Kan

Executive Director, Deputy Chief Executive Officer and Head of Personal & Business Banking Group

China CITIC Bank International

Valentin Laiseca

Executive Director, Client Coverage

MSCI

Juan Aronna

Head, Investment Solutions and Products, RBC Wealth Management Asia

RBC Wealth Management

Marc Lansonneur

Managing Director, Head of Managed Solutions and Investment Governance

DBS Private Bank

4.00pm

Webinar Ends