# Asian Wealth Management Forum 2017

8.40am Registration

9.00am Welcome Address

Michael Stanhope

Founder & Chief Executive Officer

Hubbis

9.05am Panel Discussion

In the transparent and complex world we now live in, what value do clients expect from us?

- What do clients actually want from their wealth manager today?
- Who is best-placed to deliver on client expectations?
- How do we know what adds value?
- What are the sustainable ways to generate profit?
- Do we need to rethink the business model?
- International versus local players who's making progress, and who isn't?
- Is the extent of regulatory reform now at a tipping point?

Chair

Michael Stanhope

Chief Executive Officer & Founder

Hubbis

Panel members

Michael Blake

Head of Region & Chief Executive Officer Asia, Senior Managing Director

**UBP** 

Jason Moo

Head of Private Wealth Management, Southeast Asia & Australia

Goldman Sachs

David Vignola

Global Head, Compliance, Private Banking

Standard Chartered Bank

Chan Kum Kong

Head of Research and Products

Singapore Exchange

Speaker

9.50am Presentation

Flexible solutions to meet evolving client's needs

Ian Kloss

Head of Region, Southeast Asia & CEO Singapore

**Quilter International** 

• How can we help you add value despite all the challenges you face?

- What solutions can provide high protection cover while creating extra liquidity upon death without compromising on investment opportunities?
- What else is available to help legacy planning, trust planning, tax planning or holding complicating assets?

#### 10.00am

## Presentation

CRS - what does it mean to you and your clients?

Douglas Lee Compliance Portcullis Investment Office

- Where are we at with CRS and AEOI?
- What can you do to prepare yourself?
- What advice should you be giving to your client?

#### 10.10am

#### Presentation

Investor migration and the rise of the global citizen

Dominic Volek

Group Head of Private Clients and Member of the Executive Committee Henley & Partners

- Global trends and developments in investor migration
- What's driving investor migration for Asian HNWIs?
- Key considerations for HNWIs in relation to residence and citizenship planning

## 10.20am

#### Presentation

Meeting the changing needs of today's clients

Jim Kelso

Chief Executive Officer, Asia Pacific

Howden Private

- Family legacy protection and liquidity planning needs
- Financial leverage
- Certainty through life insurance-based solutions

## 10.30am

#### WealthTalk

MiFID 2 - the impact in Asia

- · Who is impacted?
- · Key challenges
- Use cases

Patrick Donaldson

Head of Customer Strategy, APAC

**LSEG** 

10.40am

Refreshment & Networking

Are existing business models up to the challenges they face?

A lot has been said about the growth of the wealth pool in this region on the one hand, and the new and upcoming innovations through fintechs and digitisation of banking on the other. Less explicit, however, is the discussion about the impact of these two major drivers on the revenues associated with wealth management and private banking activities.

- How will in such an environment the revenue pool of wealth management and private banking likely evolve?
- Is it realistic to assume that the revenue pool of private banking will more or less grow in line with AUM, at least once the normalisation of interest rates kicks in and the global QE efforts have been reversed?
- Or will digitisation of wealth management and private banking have a similar impact as it
  had on other industries before? (ie. the revenue pool will be substantially smaller in
  future)
- If so, how far can existing business models of wealth management and private banking be trimmed for efficiency in order to remain economically viable?
- How long will existing banks be able to defend their current fee levels without losing substantial amounts of assets, transactions and clients to much cheaper online platforms?
- And last but not least, what products and services could potentially offer existing banking players compensation for reduced revenues from transactional and mandate based activities?

Michael Benz Senior Advisor Synpulse

#### 11.15am

Panel Discussion

Industry debate: Boutique Wealth Managers vs Big Private Banks. Who is best?

- Are big private banks the only option given the cost of doing business?
- Or are boutique, focused and independent wealth managers the best option for clients?
- Is more consolidation a good thing?
- Should scale be the priority to succeed?
- What will the landscape look like in 5 years' time?

#### Chair

Andrew Hendry Managing Director, Asia Westoun Advisors

Panel members

Torsten Linke Head Private Banking South East Asia & Branch Manager Singapore Bank Julius Baer

Simon Lints Chief Executive Officer - Singapore Cazenove Capital

Conrad Lim Managing Director and Deputy Chief Executive Officer LGT Bank

Rohit Bhuta Chief Executive Officer

#### Crossinvest

Mark Nelligan Chief Executive Officer, Singapore Pershing Securities

Andreas Wenger Associate Partner Synpulse

Speaker

## 12.00pm

## WealthTalk

Lessons learned from the EFG-BSI integration

- How have you approached the integration process?
- What have the challenges been?
- How have you addressed them?
- How have you positioned the combined business for the future?

Albert Chiu

Executive Chairman, Asia Pacific

**EFG** International

## 12.10pm

#### Presentation

The digital transformation – from buzzwords to business

**Gregory King** 

Senior Director, Head of Wealth Management Strategy

FactSet

- We are living in a digital era now what? Join this session to gain insight into how you can translate the disruption of the digital revolution into opportunity
- Discover the possibilities to transform your firm's wealth management offer above others with technology
- See how integrating a multi-pronged digital approach to the client experience, can enhance the advisory relationship, allowing you to personalise your services without compromise to the full spectrum of your HNW investors

## 12.20pm

#### Presentation

How Asian bonds enhance fixed income portfolios

Teresa Kong Portfolio Manager Matthews Asia

- Global investors are understandably concerned about their fixed income portfolios as they balance the need for income with the risks of a low-growth, rising US interest rate environment
- Lead Portfolio Manager Teresa Kong, CFA, will explain how an investment in Asian fixed income can help investors to increase portfolio yield, maintain purchasing power, add diversification, and provide protection from rising interest rates
- She will discuss the current environment for fixed income investing in Asia, the fundamentals of the under-researched Asian credit asset class, and how the Matthews Asia Credit Opportunities portfolio is constructed
- Delegates will understand how we generate returns by (1) taking advantage of short-term

noise to invest long term in companies with structural advantages, (2) looking for asymmetric return situations with limited downside and upside optionality, and (3) deep analysis to viability of the business model and incentives of the management team

12.35pm Presentation

12.35pm Lunch & Networking

1.20pm Panel Discussion

How do we deliver relevant insurance solutions for our clients?

- What are priorities for insurance companies to develop their wealth-related offerings?
- How do we drive the right types of conversations with our clients?
- Can we change the mind-set and educate bankers and clients on the alternative insurance options out there?
- What's the right product and proposition?
- How is the distribution mix changing?
- Can we develop the tools which are right for the needs and demands of the next generation?

Chair

Michael Stanhope Chief Executive Officer & Founder Hubbis

Panel members

Richard Vargo

Managing Director, Bancassurance, Consumer Investment & Insurance Products DBS Bank

Debbie Lee

Head of High Net Worth Distribution, Singapore HSBC Insurance

Andrew Waddell

Managing Director, Singapore Friends Provident International

Walter de Oude

Founder & Chief Executive Officer

Singapore Life

Craig Ellis

Chief Executive Officer Singapore, Global Wealth Solutions

Willis Towers Watson

Ian Kloss

Head of Region, South-east Asia & Chief Executive Officer, Singapore Old Mutual International

Speaker

2.00pm WealthTalk

Developments in universal life contracts

Market trends

Walter de Oude Founder Director Aviva Singlife

## 2.10pm

## WealthTalk

The fourth digital revolution in wealth management: information

- The financial institution that creates clients insights will be the winner in the future
- Why the currency of success is no longer investments products but information

Michael Gerber Chief Executive Officer 360F

## 2.20pm

#### WealthTalk

Financial wellness and inclusion

• Ventures from Lumenlab's portfolio

Shwetank Verma Co-founder Leo Capital

# 2.30pm

## WealthTalk

The demise of retail asset-allocation advisory

- Huge liquidity in the market has distorted asset class behaviours
- Managing retail customers using asset-allocation has always been challenging
- How does needs-based, goal based and asset allocation differ?

Dennis Khoo

Managing Director, Head, Regional Digital Banking and Strategic Initiatives Office UOB Bank

# 2.40pm

## Presentation

The quest for client loyalty and value: re-assessing the digital landscape

Mark Nelligan Chief Executive Officer Pershing Singapore, a BNY Mellon company

This will discuss what matters most to clients and how digital advancements are changing the way clients select wealth management providers. Mark will examine key priorities for the HNW digital experiences, gaps in delivery and where firms should direct efforts to demonstrate value and deepen client loyalty. The purpose of this presentation is to engage the audience on several levels:

- Define past, present and future view of the digital landscape
- Identify technology experiences that impact loyalty
- Strategise the areas of high-impact for technology focus to drive engagement and loyalty

2.50pm

WealthTalk

Smart beta: active versus passive investing

- What is the appetite of investors for passive and active strategies?
- How to build relevant portfolios today

Victor Lye

Group Head of Independent Financial Advisers & Benefits

**FWD** 

3.00pm

Refreshment & Networking

3.25pm

Head - to - Head Q & A

Finding the right technology partner

Shyh Jih Lee

Business Solutions Manager, Asia

**ERI** 

- With the continuing challenge to profitability for many private wealth management firms in Asia, how can a technology solution provider help?
- What should Asian private wealth managers be doing to take advantage of real innovation/automation, to benefit both clients and the firm's own profitability?
- What can digitisation mean for Asian private wealth management firms?

### 3.35pm

Panel Discussion

Will we be able to change our own mind-set – and that of our clients – and focus on long-term goals and portfolio construction?

- How can we further develop the advisory proposition and make more money out of it?
- What do we need to do to move away from commissions and towards fee-based models?
- Will clients embrace this approach?
- Can the regulatory environment be our friend in driving greater transparency?
- What will be the impact of the AI regime?
- How do we get more of a client's total wealth?
- Investors hold a mutual fund for 4 years on average in the US, but only a few months in Asia. Will this ever change? Does anyone really want it to?
- How do we make portfolio construction core to the offering?

Chair

Michael Stanhope Chief Executive Officer & Founder Hubbis

Panel members

Shrikant Bhat

Managing Director, Regional Head of Investment Product

Citi

Pascal Meilland

Head of Discretionary Portfolio Management Asia

Indosuez Wealth Management

Victor Lye

Group Head of Independent Financial Advisers & Benefits FWD

Vineet K Vohra Director & Practice Leader Arete Financial Partners

Ernest Ong Senior Consultant Mercer

Speaker

# 4.20pm

Panel Discussion

How will you deliver investment performance and client expectations in 2H 2017?

- What's the process to improve performance?
- Where can we find returns that match investor expectations?
- Are all the easy wins done with now the leveraged bond game and others have come to an end?
- What are the biggest risks for 2H 2017?
- How will geo-political risks impact the landscape?

Chair

Michael Stanhope Chief Executive Officer & Founder Hubbis

Panel members

Pankaj Nagrath Investment Counselor Bank of Singapore

Tuck Meng Yee Partner JRT Partners

Ng Hwee Jan Regional Head of Equity Research RHB Asset Management

Speaker

5.05pm

Forum Ends